



12,000 BTU Portable Air Conditioner Owner's Manual



MODEL: GMCP12RLD

Cooling and Heating Model

PLEASE READ AND SAVE THESE INSTRUCTIONS

IMPORTANT NOTES

Dear Customer

Your new GMC Portable Aircon has been manufactured in a state-of-the-art facility and has passed the strictest quality control procedures. Please read this manual carefully before using your appliance for the first time and then please store this manual in a safe place for future reference.

Thank you again for choosing GMC. If you have any issues at all with your product or any questions then the quickest route for resolution is to please contact us through our website www.gmcaircon.co.za or on 012-661-1173. We will be able to resolve any issues that may arise and our technical team is always on hand for assistance. We pride ourselves on 100% customer satisfaction and we trust you will enjoy your new product.

Record in the space below the listed information for future reference.

SERIAL NUMBER

DATE OF PURCHASE

PURCHASED FROM

.....



Do not attempt to maintain the appliance yourself. Only authorised agents are to carry out repairs.

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BEFORE YOU BEGIN

If you have purchased your product from an online platform and you require assistance, please contact us before returning the product. We are able to assist quicker and we will resolve ALL issues for you. We are the no.1 rated aircon company online and customer service is our no.1 priority.

PRODUCT DESCRIPTION

Our powerful portable air conditioners are great cooling solutions for single rooms, creating a comfortable atmosphere in your space. It also has ventilation and dehumidifying function for circulating air and removal of moisture. They're self-contained systems that do not require any permanent installation allowing you to move to the space in which it is most needed. They're commonly used in kitchen, temporary-resided, computer rooms, garages, and many other places where installation of Air-conditioner Outdoor Unit is limited.

SYMBOLS FROM THE UNIT AND USER MANUAL



This unit uses a flammable refrigerant.

If refrigerant leaks and comes in contact with fire or heating part, it will create harmful gas and there is risk of fire.



Read the USER MANUAL carefully before operation.



Further information is available in the USER MANUAL, SERVICE MANUAL, and the like.



Service personnel are required to carefully read the USER MANUAL and SERVICE MANUAL before operation.

SAFETY GUIDELINES

If you don't understand something or need help, please don't hesitate to contact us on 012-661-1173 or www.gmcaircon.co.za

 WARNING	Please read this manual carefully and fully understand the below before operating your appliance.
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 WARNING	Your new GMC Portable Aircon must at all times have the exhaust hose connected correctly and vented to an outside area. If not, you will cause damage to the machine and void the warranty.
 WARNING	Servicing shall only be performed by a qualified GMC Aircon technician. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.

- This appliance is intended to be used by expert or trained users in shops, in light industry and on farms, or for commercial use by lay persons.
- This appliance can be operated by those aged 18 and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.
- Cleaning and user maintenance shall only be completed by a competent adult.
- The refrigerant loop is sealed. Only a qualified GMC Aircon technician can service this unit. Please contact our team on 012-661-1173
- Do not discharge the refrigerant into the atmosphere.
- No open flames, cigarettes or other possible sources of ignition should be used inside or in the vicinity of the units.

OPERATIONAL SAFETY GUIDELINES

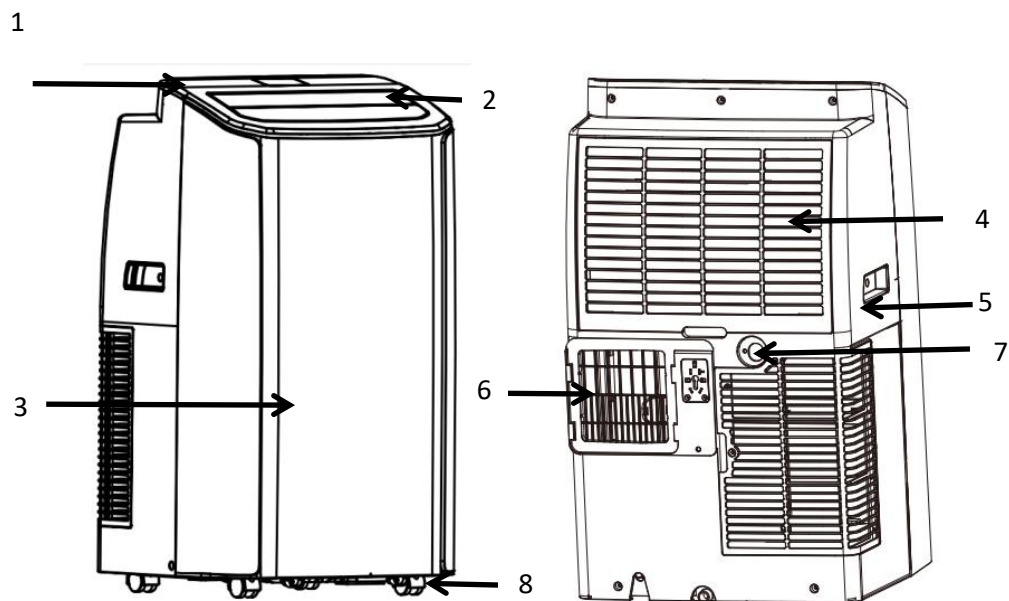


WARNING!

Install the unit in rooms which exceed 10 m².

- If the supply cord is damaged, it must be replaced by the manufacturer, or its service agent.
- Always operate the unit from a power source of equal voltage, frequency and rating as indicated on the product identification plate.
- Always use a power outlet that is grounded.
- Unplug the power cord when cleaning or when not in use.
- Do not operate with wet hands. Prevent water from spilling onto the unit.
- Do not immerse or expose the unit to rain, moisture or any other liquid.
- Do not leave the unit running unattended. Do not tilt or turn over the unit.
- Do not unplug while the unit is operating.
- Do not use an extension cord or an adapter plug.
- Do not put objects or climb or sit on the unit.
- Do not insert fingers or other objects into the air outlet.
- Do not touch the air inlet or the aluminum fins of the unit.
- Do not operate the unit if it is dropped, damaged or showing signs of product malfunction.
- Do not clean the appliance with any chemicals.
- The unit shall be installed in accordance with national wiring regulations.
- The appliance shall be stored in a room without continuously operation sources (for example: open flames, an operating gas appliance or an operating electric heater).
- The appliance shall be stored so as to prevent mechanical damage from occurring in a well-ventilated area.
- Be aware that refrigerants may not contain an odor.
- Pipe-work shall be protected from physical damage and shall not be installed in an unventilated space, if that space is smaller than 10 m².
- Compliance with national gas regulations shall be observed.
- Keep any required ventilation openings clear of obstruction.

PRODUCT OVERVIEW



1	Control panel	4	Air inlet with air filter	7	Drainage Hole
2	Air outlet with adjustable louver	5	Handle	8	Castor
3	Front Panel	6	Air Exhaust		

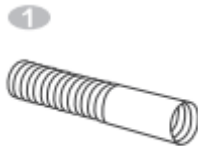
FEATURES

- 24-hr Timer
- 3 Speed Fan
- 2 Year Warranty
- 4 in 1 - Cooling, Heating, Fan and Dehumidifying
- 12,000BTU - Cooling and Heating
- Applicable Room Area: Up to 28m²
- Automatic restart in the event of power outage
- Auto shut off when tank full
- Auto defrosting function at low ambient temperatures
- Easy Window Connection kit
- Elegant modern design, with LED display
- Energy Efficient rated 'A' by the department of Energy South Africa
- High airflow
- High Efficiency
- LED display touch panel
- R290 Eco-Friendly Refrigerant
- Remote Control
- Rolling Casters for easy movement
- Sleep Mode
- Smart Noise Reduction Technology – Lower energy consumption, quieter operation and consistent comfort.
- Self-evaporative for energy saving and high efficiency
- Temperature setting and display
- Washable Mesh Filters
- Wi-Fi Enabled

INSTALLATION

UNPACKING

- Unpack the carton and take the appliance and accessories out.
- Accessories:
 - 1. Exhaust hose
 - 2. Hose connector
 - 3. Window kit adapter
 - 4. Remote control



- 5. Window kit



CHOOSE YOUR LOCATION



If tipped/delivered at more than 45° angle. Please allow the unit to stand upright for at least 24 hours before start up, as this will allow the gas in the compressor to settle before use.



Place the unit on a firm, level surface in an area with at least 50cm of free space around it to allow for proper air circulation.

Do not operate in close proximity to walls, curtains, or other objects that may block air inlet and outlet. Keep the air inlet and outlet free of obstacles.

- **Never** install the unit where it could be subject to :
 - Heat sources such as radiators, heat registers, stoves or other products that produce heat.
 - Direct sunlight
 - Mechanical vibration or shock
 - Excessive dust
 - Lack of ventilation, such as cabinet or bookcase
 - Uneven surface



WARNING!

Install the unit in rooms which exceed 10 m².

Do not install the unit in a place where inflammable gas may leak.

ATTACH THE EXHAUST HOSE

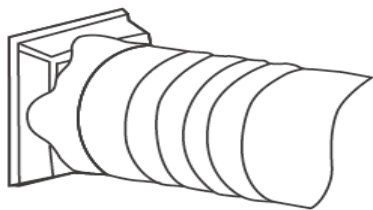
Your new GMC portable air conditioner will not operate correctly unless the exhaust hose is installed and vented through an outside area. This is so the exhaust (Hot Air) can be expelled from the room.

Please note this is a universal window kit which is shipped with all portable aircons worldwide. We do offer a cloth window kit for sale which is more adaptable to South African Window Types. You can search online for 'GMC Window Seal Kit' or contact one of our staff on 012-661-1173 or www.gmcaircon.co.za and we'll be happy to assist.

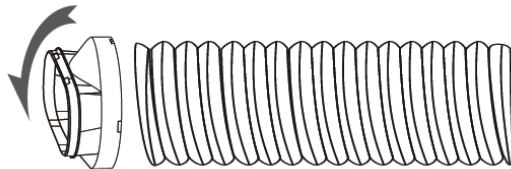
The air conditioner requires being vented outside so that the exhaust air can escape the room which coming from the appliance contains waste heat and moisture.

Do not replace or extend exhaust hose which will result in decreased efficiency, even worse shut down the unit due to low backpressure.

Step 1: Connect the hose connector to one end of the exhaust hose.



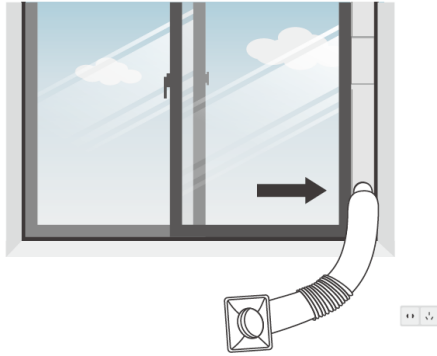
Step 2: Connect the windows kit adapter to the other end of the exhaust hose.



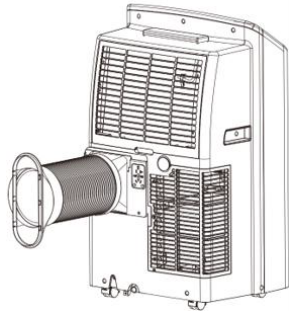
Step 3: Extend the adjustable window kit the length of your window. Connect the exhaust hose to the window kit.



Step 4: Close your window to secure the kit in place. It needs to hold the windows kit firmly in place, secure the window kit with duct tape if required. It is recommended that the gap between the adapter and the sides of the window should be sealed off for maximum efficiency.



Step 5: Attach the hose connector to the exhaust air outlet of unit.



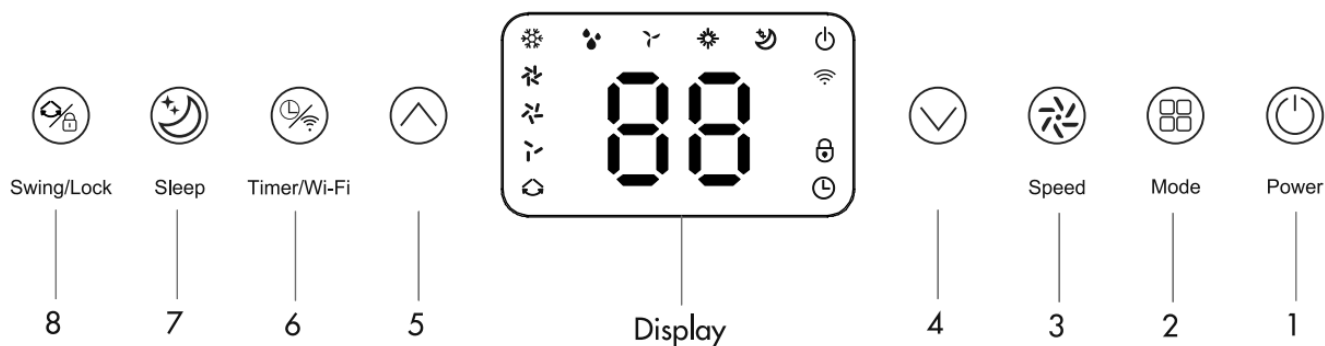
Step 6: Adjusting the length of the flexible exhaust hose, and avoid bends in the hose. Then place AC near an electrical outlet.



Step 7: Adjust the louver at the air outlet, and then switch on the unit.

OPERATING INSTRUCTIONS

CONTROL PANEL AND DISPLAY



FUNCTION KEYS AND INDICATORS

	POWER	Press to switch the machine on or off.
	MODE	Press to switch the operation mode between cool, heat, dry and fan.
	SPEED	Press to switch the fan speed in HIGH, middle and LOW.
Display	Indicators	LED indicators for swing; high, medium, and low fan speeds; cooling; dehumidifying; ventilation; heating; sleep mode; Wi-Fi; child lock; and timer
	DOWN	Decreasing the desired temperature or timer setting.
	UP	Increasing the desired temperature or timer setting.
	TIMER/Wi-Fi	Sets a time for the unit to automatically start or stop.
	SLEEP	Press to turn sleep mode on or off.
	SWING	Adjust the air flow direction vertically. Hold it for 3 seconds to activate child lock function



WARNING! Before switching on the unit, make sure it has been kept in an upright position for at least 24 hours.



Switching the unit on/off

- Connect the plug to a mains power socket. The unit will beep, and the current room temperature will be displayed.
- Press the Power button to switch on the unit. The unit will start in Fan Mode (default mode) at Low fan speed.
- The Fan Mode and Low Fan Speed indicator lights will illuminate.
- Press the Power button again to switch off the unit.
- Unplug the appliance from the wall socket to completely disconnect it from the power supply.
- When switching to Cooling or Heating mode, the default target temperature is 23°C.



NOTE: If you switch off the unit but do not unplug it, the unit will remember the last used settings (except for the timer settings) when it is switched on again. If you unplug the unit, the unit will reset and return to the default settings.



Mode button

Press the Mode button on the unit to cycle through the four operating modes. Alternatively, press the Cooling, Heating, Dry, or Fan button on the remote control to select the desired mode directly. The corresponding mode indicator light will illuminate.



Cooling Mode

Select Cooling Mode to lower the room temperature.

In Cooling Mode, the following functions are available:



Temperature adjustment



Fan speed selection



Timer



Swing



Sleep mode

1. Press the MODE button repeatedly until the COOL indicator light illuminates.
2. Press the Up or Down button to adjust the desired temperature displayed on the screen. The temperature can be set between 16°C and 32°C.
3. Press the SPEED button repeatedly until the desired fan speed indicator illuminates.
4. To adjust the horizontal airflow direction, press the SWING button.

Note: The air conditioner will stop cooling when the room temperature reaches or falls below the selected temperature. Cooling will automatically resume when the room temperature rises above the set temperature.

IMPORTANT: The exhaust hose must be connected and vented outside to ensure proper cooling performance.



Heating Mode (Heating Models Only)

Select **Heating Mode** to warm the room.

1. Press the **MODE** button repeatedly until the **HEAT** indicator light illuminates.
2. Press the **Up** or **Down** button to set the desired temperature higher than the current room temperature.
3. Press the **SPEED** button to select the desired fan speed.

Note:

1. The drainage hose must be connected to the unit for continuous operation in **Heating Mode**.
2. The air conditioner will stop heating when the room temperature reaches or exceeds the selected temperature. Heating will automatically resume when the room temperature falls below the set temperature.

IMPORTANT: The exhaust hose must be connected and vented outside to ensure proper operation.



Dry Mode (Dehumidification)

Dry Mode removes excess moisture from the air to help reduce humidity.

1. Press the **MODE** button on the control panel or remote control until the **DRY** indicator light illuminates.
2. In **Dry Mode**, the fan speed is automatically set to **Low** and cannot be adjusted.
3. The **Timer** and **Swing** functions are available; however, the **Fan Speed**, **Temperature**, and **Sleep** functions are disabled in this mode.
4. Connect the drain hose to the drain outlet at the bottom of the unit to allow continuous drainage during operation.

IMPORTANT:

1. If "**Ft**" is displayed on the screen, the internal water tank is full and must be emptied. Refer to the "**Manually Draining the Unit**" section for instructions.
2. The drain hose must be connected to the dehumidifier drain outlet. Refer to the "**Installing the Drain Hose**" section for installation instructions.



Fan Mode (Ventilation)

Fan Mode circulates the air without cooling or heating it.

In **Fan Mode**, only the **Fan Speed**, **Timer**, and **Swing** functions are available.

Note: No drain hose or exhaust hose is required when operating in **Fan Mode**.

Operating in Fan Mode

1. Press the **MODE** button repeatedly until the **FAN** indicator light illuminates.
2. In **Fan Mode**, the room air is circulated but not cooled.
3. Press the **SPEED** button repeatedly to select the desired fan speed.



Sleep Mode

Sleep Mode is available in **Cooling Mode** and **Heating Mode** (heating models only).

In Cooling Mode

- After **1 hour**, the set temperature automatically increases by **1°C**.
- After a further **1 hour**, the set temperature increases by an additional **1°C**.
- The temperature is then maintained at this setting for **10 hours**.
- During Sleep Mode, all display indicators dim to reduce light disturbance.
- The fan speed may automatically switch to **Low** for quieter operation and cannot be adjusted while Sleep Mode is active.

In Heating Mode (*Heating Models Only*)

- After **1 hour**, the set temperature automatically decreases by **1°C**.
- After a further **1 hour**, the set temperature decreases by an additional **1°C**.
- The temperature is then maintained at this setting for **10 hours**.
- During Sleep Mode, all display indicators dim to reduce light disturbance.
- The fan speed may automatically switch to **Low** for quieter operation and cannot be adjusted while Sleep Mode is active.



Fan Speed Setting

Press the **SPEED** button repeatedly to select the desired fan speed (**Low**, **Medium**, or **High**).

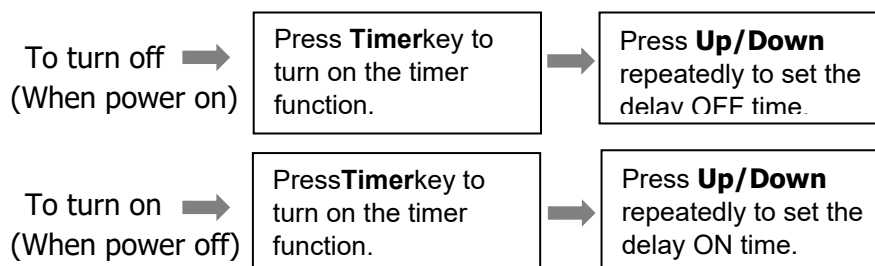
The corresponding fan speed indicator light will illuminate.

Indicator light	Speed level
	Low
	Medium
	High



TIMER SETTING (1hour-24hours) :

The timer has two ways of operation:



Cancel timer



Press **Up/Down** repeatedly until the LED shows '00'.
Note: when press **POWER** will also exit the timer setting.



Press the **SWING** button to swing the fan through 77 degrees. The Swing indicator will light up on the control panel and the Swing icon will appear on the remote control screen. Press the **SWING** button again to turn it off.

Hold the swing button for 3seconds to activate or exit child lock function.

Automatic Defrost

At low ambient temperatures, frost may accumulate on the evaporator coil during operation. When this occurs, the unit will automatically enter **Defrost Mode**, and the **POWER** indicator light will flash.

Defrost Operation

If the ambient temperature is low, frost may form on the evaporator during operation. The unit will automatically begin defrosting and the POWER LED on the control panel will flash. The defrost sequence is as follows:

A. Cooling Mode

When the unit is operating in **Cooling Mode**, the ambient temperature sensor monitors the evaporator coil temperature. If the coil temperature falls below **-1°C**, the compressor will stop operating. Defrosting will continue until either:

- 10 minutes have elapsed, or
- the evaporator coil temperature reaches **7°C**.

The unit will then automatically resume normal cooling operation.

B. Heating mode/Dry Mode

When the unit is operating in **Heating mode/Dry Mode**, the coil temperature sensor monitors the evaporator temperature. If the following conditions are met:

- the evaporator coil temperature falls below **40°C**;
- the difference between the evaporator coil temperature and the room temperature is less than **19°C**; and
- the compressor has been operating continuously for **20 minutes**,

the unit will automatically enter **Defrost Mode** for approximately **5 minutes**. During this time, the **POWER** indicator light will flash.

Anti-Condensation Mode

In Cooling mode, Anti-Condensation mode may be activated when the fan speed is set to Low, the room temperature is between 24°C and 30°C, the relative humidity exceeds 70%, and the louvres are closed or not fully open.

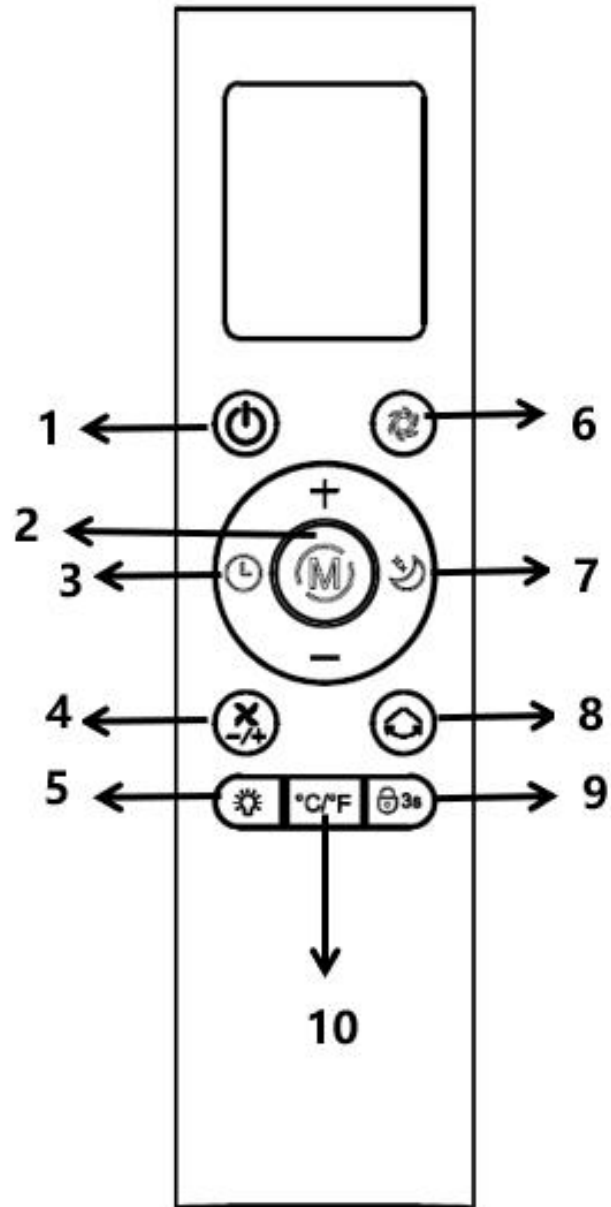
When Anti-Condensation mode is activated, the fan speed cannot be adjusted. The unit will operate in this mode for one hour. Press the Mode button to exit Anti-Condensation mode.

Compressor Overload Protection

To protect the compressor from damage, the unit is equipped with a **3-minute restart delay**.

After the unit is switched off or following a power interruption, the compressor will not restart immediately. It will automatically resume operation after approximately **3 minutes**.

REMOTE CONTROL



REMOTE CONTROL FUNCTIONS

1) Power Button: Press to turn the unit **ON** or **OFF**.

2) Mode Button: Press to cycle through the operating modes: **Cooling, Dehumidify, Ventilation, and Heating**.

In **Ventilation Mode**, the room air is circulated but not cooled or heated. The display will show the current room temperature.

3) Timer Button: Press to turn the **Timer** function **ON** or **OFF**.

When entering the timer setting mode, the timer value shown on the display will flash.

Press the "+" or "-" buttons to set the **Timer ON** or **Timer OFF** time. While the timer value is flashing, use the **Up** or **Down** buttons to adjust the timer from **1 to 24 hours** in **1-hour increments**. After the desired time is selected, the display will flash five times to confirm the setting.

To cancel the timer, press the **Timer** button. To reset the timer, press the **Timer** button again and reselect the desired timer duration.

Timer ON can be set while the unit is in **Standby Mode**. **Timer OFF** can be set while the unit is operating.

4) Fan Speed Button: Press the **Speed** button to select **Low, Medium, or High** fan speed.

Up / Down Buttons: In **Cooling** or **Heating** mode, press to adjust the set temperature (increasing or decreasing by **1°C** with each press). The adjustable temperature range is **16°C–32°C** for both Cooling and Heating modes.

In **Timer** mode, press to adjust the **Timer ON/OFF** settings.

5) Backlight On/Off Button: Press to turn the display backlight on the unit **ON** or **OFF**. The unit will continue operating with its current settings.

6) Turbo Cool Button: In **Cooling** mode, press this button to activate the **Turbo Cool** function. The unit will automatically set the temperature to **16°C** and operate at **High** fan speed.

7) Sleep Button: In **Cooling** or **Heating** mode, press to activate the **Sleep** function. The **Sleep** icon will be displayed.

8) Swing Button: Press to turn the **Auto Swing** function **ON** or **OFF**. The **Swing** icon will appear when the function is activated.

9) Child Lock Button: Press and hold this button for **3 seconds** to lock the remote control and the unit's display panel, preventing signal transmission. Press and hold the button again for **3 seconds** to unlock it and resume normal operation. The **Lock** icon will be displayed when the function is active.

10) °C/°F Button: Press to switch the temperature display between **Celsius (°C)** (default) and **Fahrenheit (°F)**.

Power Save Mode: The remote control display will enter **Power Save Mode** after **10 minutes** of inactivity. Press any button to wake the display and illuminate the screen.

Wi-Fi SETTINGS

When you plug in your new GMC portable aircon the Wi-Fi led button will flash on the display panel. Please note you will need to give the APP access to your Wi-Fi router as this is how they 'connect/talk' to each other. Please follow the instructions below on how to connect. Should you have any queries please do not hesitate to contact one of our team on 012-661-1173 or www.gmcaircon.co.za

Information on the App "Smart Life"

The "Smart Life" app is available for android and iOS.

Scan the corresponding QR code to get directly to the download



Download Smart Life App



Information on How to Use the App

This appliance allows you to operate the appliance via your home network. A prerequisite is a permanent Wi-Fi connection to your router and the free app "Smart Life".

1. Install the "Smart Life" app. Create a user account.
2. Activate the Wi-Fi function in the settings of your appliance.
3. Place the appliance at a distance of about 5 meters to your router.
4. As long as the power is turned on, the Wi-Fi indicator flashes. After 3 minutes, the status will be cancelled if there is no network configuration, and the indicator light is off. If you need to re-connect the Wi-Fi, long press the "timer" button for 5Second to start the network configuration, the Wi-Fi indicator flashes again.

Wi-Fi Connected

●Method 1

Connected via Bluetooth

Open the Bluetooth of your mobile phone or other device.

When Wi-Fi indicator flashes, open **"Smart Life"** APP, the unit will connect via Bluetooth automatically.

●Method 2

When Wi-Fi indicator flashes, select **"Add Device"**-**"Large Home Appliances"**-**"Portable Air Conditioner (Wi-Fi)"**, and follow the instructions on the display.

Check the status of the Wi-Fi indicator and choose the correct status.

If the Wi-Fi indicator flash rapidly, it can connect directly.

If the Wi-Fi indicator flash slowly, press **"Go to Connect"** to connect the Wi-Fi named **"SmartLife-XXXX"**.

Remarks:

Once the appliance has been successfully connected, the Wi-Fi lamp lights up. Now you can operate the appliance by using the app.

If you need to disconnect the Wi-Fi then Press and hold the Timer button for about 5 seconds, the appliance will disconnect and the Wi-Fi LED lights will switch off.

TROUBLE SHOOTING of Wi-Fi CONNECTION	
Network connection failed	Solution
Network connection timeout	1.Check if you select the Wi-Fi named "SmartLife-XXXX". 2.Turn off the machine and unplug the power cord and plug in after 10 seconds, enter the App to connect again.
Wi-Fi indicator off	Long press the "Timer" button or Turn off the machine and unplug the power cord and plug in after 10 seconds.
Wi-Fi hotspot disappear and the Wi-Fi light flash	Turn off the machine and unplug the power cord and plug in after 10 seconds, enter the App to connect again.

DRAINAGE

PLEASE NOTE : The self-evaporating system uses the collected water to cool the condenser coils, enhancing performance efficiency. There is no need to empty the drainage tank during cooling operations, except during heating, drying, or high humidity conditions. The condensate water evaporates at the condenser and is then expelled through the exhaust hose.

When the water tank is full the machine will auto shut off and display an FT error. This means you need to empty the tank before continuing to run the machine.

Manual drainage:

- 1) When the machine stops after the water is full, please unplug the power plug.

Notes: Please move the machine carefully, so as not to spill the water in the water pan at the bottom of the unit.

- 2) Place the water container below the side water outlet behind the unit.

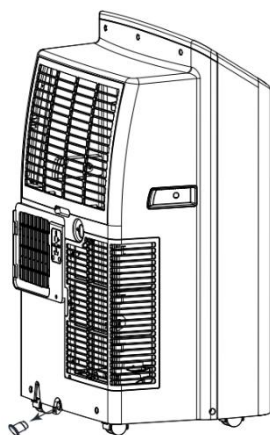
- 3) Unplug the water plug (Bottom drainage hole), the water will automatically flow into the water container. Please note the top drainage hole is used for attaching an external pipe for continuous drainage. See below for continuous drainage instructions.

Notes:

1. Keep the water plug securely aside – do not misplace it.
2. During drainage, the unit can be tilted slightly backwards to let the water flow out.
3. If the water container cannot hold all the water, seal the water outlet with the plug as soon as possible, before the container becomes full, to prevent water from spilling onto the floor or carpet.

- 4) When the water tank is empty, replace the water plug in the drainage hole.

Notes: 1. Restart the machine after the water plug and drainage cover are installed, otherwise condensate water of the machine will flow to the floor or the carpet.

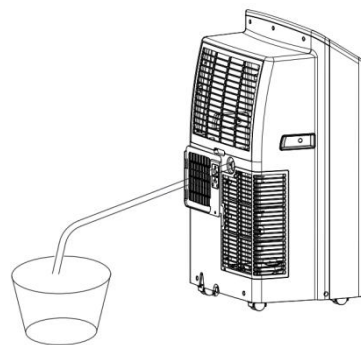


Continuous drainage

The self-evaporating system uses collected water to cool the condenser coils, improving performance efficiency. There is no need to empty the drainage tank during cooling operation, except during heating, drying, or high humidity conditions. The condensate water evaporates at the condenser and is expelled through the exhaust hose.

For continuous or unattended operation during drying, connect the provided drain hose to the unit. This allows the condensate water to automatically flow into a bucket or drain by gravity. This needs to be connected to the upper drainage hole, the bottom drainage hole is for the tank and manual emptying the tank.

- Switch off the unit before operating.
- Remove the plug of the water outlet opening, and keep it in safe area.
- Securely and properly connect the drain hose and make sure it is not kinked and clear of obstruction.
- Place the outlet of hose over a drain or bucket and ensure that water could freely flow out of the unit.
- Do not submerge the end of the hose in water; otherwise, an airlock may form in the hose.



To avoid water spillage:

- Due to the high negative pressure in the condensate drain pan, slope the drain hose downward towards the floor at an angle greater than 20°.
- Straighten the hose to prevent airlocks or water traps from forming.

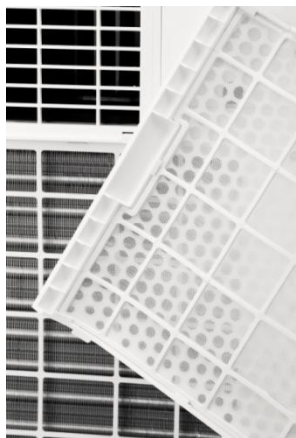
CLEANING AND CARE

CLEANING THE AIR FILTER (every two weeks)

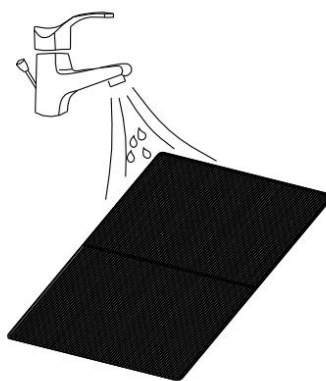
Dust collects on the filter and restricts the airflow. The restricted airflow reduces the efficiency of the system and if it becomes blocked it can cause damage to the unit.

The air filter requires regular cleaning. The air filter is removable for easy cleaning. Do not operate the unit without an air filter, or the evaporator may be contaminated.

1. Press POWER button to switch off the unit and unplug the power cord.
2. Remove the filter mesh from the unit.
3. Use a vacuum cleaner to suck dust from the filter.
4. Turn the filter over and rinse the air filter under running water. Let the water run through the filter in the opposite direction of air flow. Set aside and allow the filter to air dry completely before reinstalling.



Pic1. Switch off the unit and remove the air filters.



Pic2. Rinse the air filter under running water.

Warning!

Ensure that the unit is fully powered down and unplugged. Allow time for the unit to cool down before removing the filters for cleaning.

TROUBLESHOOTING

Symptom		Inspection	Solution
The unit is not operating.		✓ Check the power connection is in securely.	➤ Insert the power cord securely into the wall/Outlet.
		✓ Check if the water level indicator lights up?	➤ Empty the drain pan by removing the rubber plug.
		✓ Check the room temperature.	➤ The range of operating temperature is 5-35°C.
The unit works with reduced capacity.		✓ Check the air filter for dirt.	➤ Clean the air filter as necessary.
		✓ Check if the air duct is blocked.	➤ Clear any obstacles.
		✓ Check if the room door or window is open.	➤ Keep the door and windows closed and ensure the exhaust hose is venting to an outside area.
		✓ Check if the desired operating mode is selected and the temperature is properly set.	➤ Set the mode and temperature at proper set-point according the manual.
		✓ The exhaust hose is detached.	➤ Make sure the exhaust hose is securely attached.
Water Leakage		✓ Overflow while moving the unit.	➤ Empty the water tank before transporting.
		✓ Check if the drain hose has any kinks or bends.	➤ Straighten the hose to avoid an air lock existing.
Excessive Noise		✓ Check if the unit is securely positioned.	➤ Place the unit on horizontal and firm ground.
		✓ Check if any loose, vibrating parts.	➤ Secure and tighten the parts.
		✓ Noise sounds like water flowing.	➤ Noise comes from flowing refrigerant. This is normal.
Error Codes	E0	✓ Communication faults between main PCB and display PCB.	➤ Contact us on 012-661-1173 or www.gmcaircon.co.za
	E1	✓ Ambient temperature sensor failure	➤ Contact us on 012-661-1173 or www.gmcaircon.co.za
	E2	✓ Coil temperature sensor failures.	➤ Contact us on 012-661-1173 or www.gmcaircon.co.za
	Ft	✓ Condensate water high level alarm.	➤ Empty the drain pan by removal the rubber plug.

DECOMMISSIONING

Long-Term Storage - If you will not be using the unit for an extended period of time (more than a few weeks) it is best to clean the unit and dry it out completely. Please store the unit per the following steps:

1. Unplug the unit and remove exhaust hose and window kit and store them with the unit.
2. Drain the remaining water from the unit. Remove drainage plug to drain the water. (See Drainage section in user manual)
3. Clean the filters and let the filters dry out completely in a shaded area.
4. Re-install the filters in their original position.
5. The unit must be kept in upright position when in storage.
6. Keep the unit stored in a dry, safe non-corrosive and gas free area.

ATTENTION:

The evaporator inside the machine has to be dried out before the unit is packed to avoid component damage and molds. Unplug the unit and place it in a dry open area for a few days to dry it out.

Another way to dry the unit is turn on the machine, adjust it to low-wind ventilation mode, and maintain this state until the drainage pipe becomes dry, so as to keep the inside of the body in a dry state and prevent it from mildewing



Do not dispose of electrical appliances as unsorted municipal waste, please use dispose of this item responsibly by contacting your local government for information regarding the collection systems available. If electrical appliances are disposed of in landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being.



WARNING!!!

Releasing refrigerant into the atmosphere is strictly forbidden!

SPECIFICATIONS

GMC 12,000 BTU Portable Aircon	Model: GMCP12RLD
Technical Parameters	
Cooling Capacity (BTU)	12,000
Heating Capacity (BTU)	10,000
Power Supply	220-240v/50Hz
Rated Input W (Cooling)	1,350W
Rated Input W (Heating)	1,100W
Dehumidifier capacity	35L/DAY
Rated Energy efficiency ratio	CLASS A
Refrigerant/Charge	R290
Air Circulation	390/310/260 m3/h
Sound Power level	Down to 45dB(A)
Product Size (W*D*H, mm)	400*350*725mm
Package Size (W*D*H, mm)	475*397*872mm
Net Weight	28.3kg
Gross Weight	33.8kg
Application Area	Up to 28 Square Meters
Control Type	Remote Control/Touch Screen

SERVICE AND WARRANTY

GMC AIRCONDITIONING (PTY) LTD was established in 1995 and is one of South Africa's leading cooling and heating companies. We pride ourselves on 100% customer satisfaction and have the highest online rating of all heating and cooling companies in South Africa. We will strive to ensure you are 100% satisfied with your product.

In the rare case of encountering any issues with your product or would like some support please contact us directly on 012-661-1173 or www.gmcaircon.co.za as this will allow us to react quickly to your request. If you have bought this product from one of our partner platforms, then contacting us directly will allow us to resolve the issue for you in a timelier fashion. We are here to help you and ensure you are 100% satisfied.

Please read this instruction manual carefully before setting up or using this product. If you believe this product to be suffering from a manufacturing fault, or if you have any inquiries about this product, please contact our customer support.

CUSTOMER SUPPORT

GMC AIRCONDITIONING (PTY) LTD

35 Sarel Baard Crescent

Gateway Industrial Park

Centurion

0046

Telephone: +27 (12) 661-1173

Website: www.gmcaircon.co.za

Email: info@gmcaircon.com

When contacting our customer support, please have the information below available. All warranty requests must be accompanied by a proof of purchase, which is a copy of the original receipt.

Model:

Date of purchase:

Purchased from: